

“We have a personal mission to ensure quality care be provided for our daughter. This turned into a passion to share this opportunity with others. We’ve experienced the difference—now you can too!”

Linda & Tom Matkovich

H.O.P.E. began in 2004 as an effort to provide security for the Matkovich’s daughter who suffered a reaction from her DPT vaccination when she was 6 months old and left her with multiple disabilities, including high-functioning autism, mental retardation and epilepsy. H.O.P.E. improved the quality of her care and her life overall, by focusing on Tammi’s interdependency in her own community. In searching for ways to continue this level of care, we felt compelled to share this opportunity with others.

Linda Matkovich has served as Tammi’s program manager for a number of years along with advocating for others as a member of the Direct Care Workers Advisory Council; Governor’s Developmental Disabilities Council; board member of the Autism Society of the Quad Cities; and Transition Advisory Board for the Mississippi Bend Area Education Agency.

Linda teamed together with Amy Wallman Madden. She has experience with direct care; specialized in case management; served on the Iowa Brain Injury Association and also the Iowa Disability Council. Amy has a brother who suffered a brain injury when he was 22.



(Top L-R): Co-

Founders Amy Wallman Madden and Linda Matkovich with the inspiration of H.O.P.E., Tammi Matkovich as an adult.

Cover photo: Tammi Matkovich at age 4

How you can help H.O.P.E.

Individuals and groups can assist H.O.P.E. to empower the participants we serve in many ways. As a 501(c)3 non profit agency, H.O.P.E. relies on the support of community members through their volunteer efforts and tax deductible contributions.

If you are interested in playing an important part in our continued success, please contact us for information on becoming a volunteer, mentor, or contributor.



Linda Matkovich & Amy Wallman Madden,
Co-Founders
P.O. Box 13374
Des Moines, IA 50310

Office: 515.277.HOPE (4673)
Fax: 515.255.3368

www.Hope-agency.org

Email: HOPE1_Linda@yahoo.com
HOPE2_Amy@yahoo.com

*Hope is faith holding
its hand out in the dark.
George IIes*

H.O.P.E.

**Honoring
Opportunities for
Personal
Empowerment**



*You will be secure,
because there is hope.*

Job 11:18 NIV

Mission Statement

Honoring Opportunities for
Personal Empowerment

Vision Statement

H.O.P.E. is a premier, non-profit organization serving children and adults with special needs and their families, incorporating ideas and concepts that powerfully increase their quality of life.

H.O.P.E. utilizes innovative philosophies to provide the opportunity to advance in all areas of life through ever-increasing community choices. Independence is gained through a stepping stone process that builds on the freedom to be as self-governing as possible while enhancing personal safety, personal growth, and common sense.

Dignity and respect along with on-going, quality training are signatures for the success of H.O.P.E.

Guiding Values

- Understand and meet individual needs
- Treat each other with honesty, respect and civility
- Strive for excellence – don't settle for less
- Embrace diversity
- Model integrity – be persons of our word
- Contribute individual excellence to team efforts
- Take risks and innovate, recognizing that failure occasionally occurs
- Information is power – share it
- Accept responsibility – delegate authority
- Give and accept constructive feedback
- Maintain perspective and a sense of humor



Specializations and Services

What kind of services are we Certified to offer?

H.O.P.E. received the highest level of review from Home & Community Based Waiver Services* ~ Certification with EXCELLENCE!

We are also a Preferred Provider with Polk County Health Services. The services we offer are:

- ☆ Supported Community Living (SCL)
- ☆ Supported Employment (SE)
- ☆ Consumer Direct Attendant Care (CDAC)
- ☆ Respite

Who qualifies for service with H.O.P.E.?

- Children and Adults who have been diagnosed with Mental Retardation who qualify for the Intellectually Disabled Waiver and/or Developmental Disabilities (some examples might include: Autism/Asperger's and Cerebral Palsy)
- Elder Iowans who qualify for the Elderly Waiver or Medicaid funding
- Children and Adults who qualify for the Brain Injury Waiver
- Children and Adults who qualify for the Ill and Handicapped Waiver
- Any of the above who choose to privately pay for services

*This service or program is funded in part with Polk County funds or county funds within the state of Iowa.

What makes us different ~ Why consider our service?

Our intent is to remain focused on quality services that empower people. Our focus is to ensure quality supersedes quantity.

We have over three decades of experience with a variety of services in 6 different Iowa counties (Case Management; ICF/ID; RCF/ID; Group homes; and group/independent apartment living.) Our program implements our AAA model (**Accountable** through outcome based programs and staff performance; **Adventurous** as we thrive on empowering vs. enabling individuals, and provide **Applicable** services).

We utilize unique concepts that we have found extremely effective and highly motivational.

- Build on natural supports and mentors
- Focus on community sponsored programs
- Networking
- Reduce overhead (i.e. using non-traditional office space)

We attract quality providers who are trained to follow our **C.A.R.E. Model** (Compassionate, Accountable, Respectful, Encompassing). We ensure our providers are offered opportunities for ongoing training to increase their skills.

We feel our concept is exceptional because we offer opportunities that empower people by providing a premier, effective service. We see ourselves as a program that other agencies can model.

*We believe that each person
has untapped power to make
a difference in this world.*